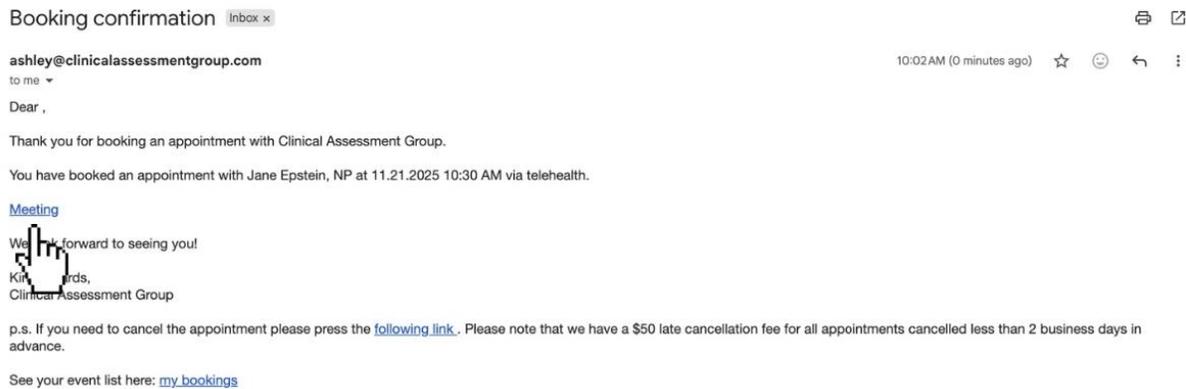




## How To Join Your Video Visit

**STEP 1: FIND THE LINK** - Your confirmation email includes the link to your virtual visit. The reminder email also contains the same link and will be sent ONE HOUR before your visit. Click the blue meeting link to begin.



**STEP 2: ACCESS THE WAITING ROOM** - a new tab will open and display the following.

**Welcome to Our Online Meeting**

The meeting has not yet started. Please give us a minute to join if the time and date is correct.



**STEP 3: LAUNCH ZOOM** - when your provider joins, you'll be prompted to open Zoom. Select Open zoom.us. If Zoom requires an update, complete and restart the process at Step 1.

